

corrosion (install new connector or terminals - clean module pins)

damaged or bent pins - install new terminals/pins

pushed-out pins - install new pins as necessary

Reconnect the FCIM connectors and related in-line connectors. Make sure they seat and latch correctly.

Operate the system to determine if the concern is still present.

Is the concern still present?

Yes	CHECK OASIS for any applicable Technical Service Bulletins (TSBs). If a TSB exists for this concern, DISCONTINUE this test and FOLLOW the TSB instructions. If no Technical Service Bulletins (TSBs) address this concern, INSTALL a new FCIM. Refer to the appropriate article for the procedure.
No	The system is operating correctly at this time. The concern may have been caused by module connections. ADDRESS the root cause of any connector or pin issues.

D14 CHECK THE EXTERIOR MIRROR JUMPER HARNESS

Inspect the exterior mirror jumper harness between the vehicle harness and the mirror motors for:

Open or short circuits

Damaged or pushed out pins

Corrosion

Is the harness OK?

Yes	INSTALL a new exterior mirror glass. REFER to: Exterior Mirror - Vehicles With: Long Arm Mirrors . REFER to: Exterior Mirror - Vehicles With: Short Arm Mirrors .
No	REPAIR the harness as necessary. If the harness cannot be repaired, INSTALL a new exterior mirror. REFER to: Exterior Mirror - Vehicles With: Long Arm Mirrors . REFER to: Exterior Mirror - Vehicles With: Short Arm Mirrors .

DIAGNOSIS AND TESTING > REAR VIEW MIRRORS > PINPOINT TESTS > PINPOINT TEST E : THE RH (RIGHT-HAND) AND/OR LH (LEFT-HAND) POWER FOLDING MIRROR IS INOPERATIVE/DOES NOT OPERATE CORRECTLY

Refer to Power Mirrors for schematic and connector information.

Normal Operation and Fault Conditions

REFER to: Rear View Mirrors - System Operation and Component Description .

DTC	Description	Fault Trigger Conditions
B11F6:11	Driver Folding Mirror Motor: Circuit Short To Ground	A continuous memory and on-demand DTC that sets in the DDM if the DDM detects a greater than expected current draw when voltage is applied to the LH exterior mirror fold in circuit.
B11F6:15	Driver Folding Mirror Motor: Circuit Short To Battery or Open	A continuous memory and on-demand DTC that sets in the DDM if the DDM detects a lower than expected current draw when voltage is applied to the LH exterior mirror fold in circuit.
B11F7:11	Passenger Folding Mirror Motor: Circuit Short To Ground	A continuous memory and on-demand DTC that sets in the PDM if the PDM detects a greater than expected current draw when voltage is applied to the RH exterior mirror fold in circuit.
B11F7:15	Passenger Folding Mirror Motor: Circuit Short To Battery or Open	A continuous memory and on-demand DTC that sets in the PDM if the PDM detects a lower than expected current draw when voltage is applied to the RH exterior mirror fold in circuit.

Possible Causes

- The power fold mirror motor lockout feature is active
- Binding or obstructed power fold mirror
- Power fold mirrors not synchronized
- Communication network concern
- Power window concern
- Wiring, terminals or connectors
- Exterior mirror fold switch (integral to the LH front door window control switch)
- Exterior mirror
- Door module

Visual Inspection and Diagnostic Pre-Checks

- Verify all of the power windows can be opened and closed normally using the LH front door window control switch.
- Verify that the power folding mirrors are not binding or obstructed.
- Verify the lockout feature is disabled.